



MyPark4You

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Terms and Conditions for Parking Space Rental at MyPark4You

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1. General provisions

1.1. Definitions

The following terms are used in these conditions:

- "MyPark4You": The trade name of the company that rents out parking spaces.
- "Tenant": The natural or legal person renting a parking space.
- "Parking Space": The parking facility made available by MyPark4You.

1.2 Applicability of the Terms

These terms apply to all agreements between MyPark4You and the tenant. A parking agreement is considered established through a reservation as referred to in Article 2.

1.3 Amendments to the Terms

MyPark4You reserves the right to amend these terms. Changes will be communicated in a timely manner.

2. Rental agreement

2.1 Formation of the Agreement

The agreement is established when MyPark4You accepts the tenant's request.

2.2 Duration and Renewal

The rental period may vary (day, week, month) and is agreed upon in advance. Renewal is possible upon request or through automatic extension, depending on the contract.

2.3 Termination of the Agreement

Termination can be requested in writing via email, subject to a 24-hour notice period unless otherwise specified in the contract.

3. Reservation of the Parking Space

3.1 Reservations and Access to the Parking Space

Reservations must be made at least 24 hours before the start of the parking period and are subject to availability. If no spaces are available on a particular day, MyPark4You reserves the right to decline the reservation and notify the tenant.

The parking area is always accessible. The reservation grants the right to park exclusively at the parking facility specified in the reservation.

The arrival and departure times must be known if private transport has been requested by the customer. Each reservation is valid for a full day, allowing flexibility in case of flight changes or other schedule adjustments.

Changes to personal details or arrival/departure dates of a reservation are permitted and free of charge, provided they are made at least 24 hours before the scheduled arrival time.

3.2 Permitted vehicles

Only vehicles that fit within the size and weight limits of the parking space are allowed.

3.3 Prohibited use and conduct rules

It is prohibited to:

- Use the parking space for storage or non-parking purposes.
- Bring hazardous substances into the parking area.
- Park in locations or facilities not owned by MyPark4You.

3.4 Maintenance and responsibility

The tenant must keep the parking space clean and in good condition.

4. Payments and fees

4.1 Rates and payment terms

The tenant must pay the rental fee in advance. Rates are listed on the website during the reservation process and in the contract. Rates may be periodically adjusted but will not be retroactively applied to existing agreements.

Payments can be made online using iDeal, Credit Card, Bancontact, Bancontact Mobile, KBC/CBC Payment Button, or Belfius Payment Button. If electronic payment is declined at the time of booking, the reservation will be canceled.

4.2 Deposit and additional costs

A deposit may be required. Any damages or extra services will be deducted from the deposit.

4.3 Consequences of late payment

Late payments will incur collection fees, and access to the parking space may be restricted.

5. Discount codes and promotions

5.1 Use of discount codes

- Discount codes issued by MyPark4You are valid only for the period and conditions stated at issuance.
- Discount codes are non-transferable, cannot be exchanged for cash, and may only be used once per customer unless otherwise specified.
- Discount codes cannot be combined with other promotions unless explicitly stated.
- The use of a discount code may be subject to a minimum rental period or specific parking space type.

5.2 Misuse and invalidity

MyPark4You reserves the right to revoke discount codes in cases of suspected misuse, fraud, or violation of the terms. If a discount code is declared invalid, MyPark4You may charge the original price.

5.3 Communication about discount codes

Information about discount codes and promotions is provided through MyPark4You's official communication channels (website, social media, newsletters, etc.).

6. Loyalty program

6.1 Conditions of participation

MyPark4You rewards loyal customers. From 3 completed reservations per calendar year, the customer receives a 15% discount on subsequent reservations within the same calendar year.

The discount is granted once the third reservation of the calendar year has been fully completed. The number of completed reservations is reset to zero at the beginning of each calendar year.

6.2 Application of the discount

The discount is personal and non-transferable, cannot be exchanged for cash and cannot be combined with other discount codes, promotions or offers, unless MyPark4You expressly decides otherwise.

6.3 Modification and termination

MyPark4You reserves the right to modify the terms and conditions of the loyalty programme, temporarily suspend it or terminate it. In the event of misuse, fraud or violation of these terms and conditions, MyPark4You may invalidate the discount granted.

7. Obligations of the tenant

7.1 Responsibility for damage

The tenant is liable for any damage caused to the parking space or third-party property.

7.2 Insurance requirements

The tenant must ensure that their vehicle has valid insurance coverage.

7.3 Obligation to report damage or issues

Any damage or issues must be reported to MyPark4You immediately.

8. Liability and insurance

8.1 Liability of MyPark4You

MyPark4You is not liable for vehicle damage or loss of property unless caused by gross negligence.

8.2 Limitation of liability

MyPark4You's liability is limited to the rental fee for one month.

8.3 Insurance conditions

The tenant is responsible for obtaining any additional insurance coverage if desired.

9. Security and privacy

9.1 Camera surveillance and security measures

The parking facility is under camera surveillance for security purposes.

9.2 Processing of personal data

Personal data is processed in accordance with applicable privacy laws.

10. Disputes and applicable law

10.1 Complaints procedure

Complaints must be submitted in writing and will be addressed within a reasonable timeframe. The tenant allows MyPark4You four weeks to attempt to resolve the complaint amicably.

10.2 Applicable law and competent court

These terms are governed by Belgian law. Disputes will be settled by the competent court in Belgium.

11. Other provisions

11.1 Force majeure

MyPark4You is not obligated to fulfil its obligations in cases of force majeure.

11.2 Transferability of the agreement

The rental agreement cannot be transferred without MyPark4You's consent.

11.3 Invalidity of provisions

If any provision is deemed invalid, the remaining provisions shall remain in effect.

12. Contact information

12.1 Customer service

For inquiries or complaints, please contact our customer service via our website.

12.2 Address and accessibility

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